



Palmers Cross Primary School

Date: April 2018

Parent View Results and Actions

		<i>April 2016 Results – 37 parents responded</i>	<i>April 2017 Results – 61 parents responded</i>	<i>April 2018 Results – 100 parents responded</i>
		<i>Strongly agree</i>	<i>Strongly agree</i>	<i>Strongly agree</i>
1	My child enjoys school	59% (22)	75% (46)	77% (77)
2	The school keeps my child safe	59% (22)	82% (50)	77% (77)
3	The school always encourages parents to play an active part in school	36% (13)	61% (37)	67% (67)
4	School is very approachable if I have a problem or concern regarding my child	51% (19)	84% (51)	69% (69)
5	My child is making progress at this school and staff share this information during parents evenings	42% (15)	69% (42)	74% (74)
6	The teaching at this school is effective in supporting my child	27% (10)	65% (40)	73% (73)
7	The school expects my child to work hard and do his/her best	51% (19)	74% (45)	80% (80)
8	The school sets appropriate homework for my child which builds on their learning in school	43% (16)	69% (42)	66% (66)
9	The school makes sure that my child is well prepared for the future (starting school, changing year group, changing school)	35% (13)	64% (39)	62% (62)
10	The school regularly communicates with families eg newsletters, meetings, website, text messages	32% (12)	67% (41)	78% (78)
11	The school website is helpful and informative	14% (5)	57% (35)	52% (52)
12	There is a good range of activities including trips or visits for my child to take part in	30% (11)	59% (36)	56% (56)
13	There is a good range of after school activities available	38% (14)	67% (41)	60% (60)
14	The school treats my child fairly and with respect	62% (23)	72% (44)	72% (72)
15	The school expects my child to behave appropriately	59% (22)	80% (49)	76% (76)
16	The school deals effectively with unacceptable behaviour	43% (16)	67% (41)	64% (64)
17	School provides effective support for pupils with the social and emotional needs they have	43% (16)	67% (41)	66% (66)
18	The school helps my child to have a healthy lifestyle	41% (15)	57% (35)	64% (64)
19	The provision for pupils with additional learning needs is effective at this school	27% (10)	67% (41)	67% (67)
20	The school takes account of my suggestions and concerns	59% (20)	54% (33)	54% (54)
21	The school is led and managed effectively	57% (21)	70% (43)	75% (75)
22	I am aware that the school has a local Governing Board with parent governors	25% (9)	44% (27)	67% (67)
23	Overall, I am happy with my child's experience at this school	57% (21)	70% (43)	82% (82)
24	I would recommend this school to others	54% (20)	89% (54)	83% (83)

Quotes from Parents

“I feel that Palmers Cross has brought our child on a lot from nursery and he is progressing a lot. It’s a great school, I would recommend it to any parent.”

“I am very happy with the direction the school is taking and I know that my child is extremely happy at Palmers Cross, keep up the good work.”

“This school is continually improving. My child loves attending and the progress he is making is brilliant. The management of the school takes the time to keep parents informed, they are approachable and understanding. Nothing is too much trouble. I am so pleased with the school and I would not want to send my son anywhere else.”

Analysis:

Positives

- In almost all questions 100% of parents at least agree with all questions, with the exception of question 4, 8 and 13.
- 44% of questionnaires have been returned (36% last year). This is significantly higher than in 2016 when only 26% of parents responded.
- The % for the number of pupils who strongly agree for each question has significantly increased over the past 3 years.
- Over 77% of parents strongly agree that their children now enjoy school compared to 75% previously.
- In 2016, only 42% of our parents strongly agreed that their children were making progress. This year 74% strongly agree and 24% agree.
- 98% agree that school is very approachable.
- 99% of parents agree that school communicates well; 78% strongly agree compared to 42% in previous years.
- 100% believe school expects children to behave appropriately.
- Parents believe that the provision for pupils with additional learning needs is effective and 67% strongly agree (27% in 2016)
- In 2017, only 44% of families were aware that the school has a local Governing Board with parent governors while 12% disagreed. Now 67% strongly agree with this statement and 32% agree.
- 100% of families feel the school is well led and 75% strongly believe this (70% last year)
- 100% of families are happy with their child’s experience at this school and 82% strongly agree.
- 100% of families would recommend this school to others and 83% strongly agree (54% in 2016)

Issues addressed since 2017

1. The school sets appropriate homework.

In 2016 69% strongly agreed, 25% agreed and 7% disagreed. Now only 3% disagree and 96% agree.

- Homework was reviewed and a new system was introduced, which focuses on maths and English tasks bi-weekly and topic project over the half term.
- Reading homework continues
- Spellings given out weekly

2. The school web site is informative

100% now agree with this statement.

- Trust web page was developed with links to school website
- New website launched in 2018
- Safeguarding was made more prominent on website
- Questionnaire was sent to parents asking for suggestions on improvements needed however non were returned

3. I am aware that the school has a local governing board with parent governors: 44% strongly agreed, 44% agreed and 12% disagreed. Now 99% of parents agree with 67% strongly agreeing.

- Chair of governors writes a termly letter to parents explaining aims and outcomes of meetings on behalf of governing body
- Updates from governing body to be included on the newsletter if and when appropriate
- Chair of governors attends parents evenings in order to be available for parents to speak to
- Information regarding governors is kept up to date on the website

Next steps

Many areas have improved but these have been selected as there are still proportions of parents who disagree with the statements or areas we will endeavour to improve further:

1. There is a good range of after school activities available : 60% strongly agreed, 35% agreed and 5% disagreed

Actions:

- The range of after school clubs will be reviewed and further provisions will be investigated.
- More clubs for younger children will be provided where possible and appropriate

2. There is a good range of activities including trips or visits for my child to take part in: 56% strongly agree and 39% agree

Actions:

- The trips will be reviewed for each year group to ensure a wide range of opportunities are offered
- Trips will be advertised on the school website as far in advance as possible
- Local area will be investigated for opportunities

3. The school website is helpful and informative; 52% strongly agree and 45% agree

Actions:

- School will continue to work with professionals to develop the site further
- Development of the website when viewed on different devices such as mobile phones
- Questionnaire to parents to find out how the website could be more informative
- We will develop the facility to develop online payments over the coming months