



Palmers Cross Primary School

Date: April 2019

Parent View Results and Actions

		<i>April 2018 Results – 100 parents responded</i>	<i>April 2019 Results – 112 parents responded</i>	
		<i>Strongly agree</i>	<i>Strongly agree</i>	<i>Agree +</i>
1	My child enjoys school	77% (77)	76% (85)	98%
2	The school keeps my child safe	77% (77)	83% (93)	100%
3	The school always encourages parents to play an active part in school	67% (67)	68% (76)	98%
4	School is very approachable if I have a problem or concern regarding my child	69% (69)	78% (87)	99%
5	My child is making progress at this school and staff share this information during parents evenings	74% (74)	84% (94)	98%
6	The teaching at this school is effective in supporting my child	73% (73)	77% (86)	97%
7	The school expects my child to work hard and do his/her best	80% (80)	79% (88)	100%
8	The school sets appropriate homework for my child which builds on their learning in school	66% (66)	61% (68)	94%
9	The school makes sure that my child is well prepared for the future (starting school, changing year group, changing school)	62% (62)	68% (76)	98%
10	The school regularly communicates with families eg newsletters, meetings, website, text messages	78% (78)	73% (82)	98%
11	The school website is helpful and informative	52% (52)	55% (62)	96%
12	There is a good range of activities including trips or visits for my child to take part in	56% (56)	50% (52)	93%
13	There is a good range of after school activities available	60% (60)	56% (63)	92%
14	The school treats my child fairly and with respect	72% (72)	79% (88)	98%
15	The school expects my child to behave appropriately	76% (76)	85% (95)	100%
16	The school deals effectively with unacceptable behaviour	64% (64)	66% (74)	99%
17	School provides effective support for pupils with the social and emotional needs they have	66% (66)	71% (80)	100%
18	The school helps my child to have a healthy lifestyle	64% (64)	69% (69)	97%
19	The provision for pupils with additional learning needs is effective at this school	67% (67)	63% (70)	92%
20	The school takes account of my suggestions and concerns	54% (54)	53% (59)	88%
21	The school is led and managed effectively	75% (75)	67% (75)	92%
22	I am aware that the school has a local Governing Board with parent governors	67% (67)	71% (80)	90%
23	Overall, I am happy with my child's experience at this school	82% (82)	74% (83)	90%
24	I would recommend this school to others	83% (83)	72% (81)	88%

Quotes from Parents

“The nursery is a great addition to an already brilliant school. I am very happy with my child’s progress”

“I really can’t thank the school enough...since joining the school he has improved so much and it’s lovely to see my boy be able to express himself for the first time.”

“The school is fantastic and has lived up to expectations, very happy”

“School has a warm and welcoming feel”

“...I feel I am able to approach members of staff and discuss any concerns I have and find support where needed, thank you”

“As a parent I could not be more pleased with this school. My children come home every day saying they have had a great day at school. I know that they are safe, happy and that they have learned a lot during their day. I also appreciate that the staff at Palmers know all the pupils”

Analysis:

Positives

- In a majority of questions at least 97% of parents at least agree with the questions.
- 49% of questionnaires have been returned (44% last year). This is significantly higher than in 2016 when only 26% of parents responded.
- 100% of parents agree that their children are kept safe at school, with 83% strongly agreeing to this statement.
- In 2018, 74% of our parents strongly agreed that their children were making progress. This year 84% strongly agree and 14% agree.
- 99% at least agree that school is very approachable.
- 100% of parents agree that the school has high expectations of their children and we expect them to work hard.
- 98% of parents agree that school communicates well.
- 100% believe school expects children to behave appropriately; 85% of parents strongly agree compared to 76% in the previous year.
- 100% of parents believe that the provision for pupils with emotional and social needs is effective and 71% strongly agree.
- In 2017, only 44% of families were aware that the school has a local Governing Board with parent governors while 12% disagreed. Now 71% strongly agree with this statement and 19% agree.
- 92% of families feel the school is well led; no parents disagreed with this statement.
- 90% of families are happy with their child’s experience at this school and 74% strongly agree.

Issues addressed since 2018

1. There is a good range of after school activities available : 60% strongly agreed, 35% agreed and 5% disagreed
2019 results: 56% strongly agreed, 36% agreed, 4% disagreed and 2% strongly disagreed
 - The range of after school clubs was reviewed and fee paying clubs were introduced in order to broaden the provision
 - Clubs for younger year groups was reviewed, ensuring that there were at least 2 options which younger pupils could attend. Unfortunately, as a result, the range of clubs for older pupils had to be reduced.

2. There is a good range of activities including trips or visits for my child to take part in: 56% strongly agree and 39% agree
2019 results: 50% strongly agree, 43% agree and 6% disagree
 - At least one trip a term/event per year group was planned.
 - Local area was investigated leading to classes taking part in local walks.
 - Pupils across the school took part in events such as sporting events at Aldersley, links with schools in the Trust

3. The school website is helpful and informative; 52% strongly agree and 45% agree
2019 results: 55% strongly agree, 41% agree and 2% disagree
 - Website is updated regularly with all letters and newsletters being uploaded
 - Mobile view of the website has been improved with the addition of a Twitter feed throughout the day
 - A questionnaire was sent out to parents in order to gain school community views, however we did not have any response from this
 - Online payment systems are now in place; trips and clubs now run on a cashless system.

Next steps

Many areas have improved but these have been selected as there are still proportions of parents who disagree with the statements or areas we will endeavour to improve further:

1. The school always encourages parents to play an active part in school: 68% strongly agree, 30% agree and 1% disagree

Actions –

- Further parent workshops will be planned to help parents support their child's learning at home
- The opportunities for parents to join in with their child's learning will be reviewed and improved where possible
- The school will continue to work alongside parents in order to ensure good progress is made through parent consultations and sharing of next steps

2. There is a good range of activities including trips or visits for my child to take part in: 50% strongly agree, 43% agree and 6% disagree

Actions –

- Continue to ensure that all year groups provide one trip/ activity per term
- Wider opportunities for further team event such as sports, competitions across Wolverhampton etc
- Explore how visitors in school can wider pupils' experiences and knowledge

3. The school sets appropriate homework for my child which builds on their learning in school: 61% strongly agree, 33% agree, 5% disagree

Actions –

- Due to parental comments regarding the consistency of homework, systems within school will be monitored further to ensure that they are robust
- Homework club will be introduced to ensure all pupils are able to complete homework